

# State Rates- HCAHPS

Based on Survey of Patients' Hospital Experiences (HCAHPS) – State Average

Percent of patients who reported that their nurses "Always" communicated well.



72%

# State Rates- HCAHPS

Based on Survey of Patients' Hospital Experiences (HCAHPS) – State Average

Percent of patients who reported that their doctors "Always" communicated well.



76%

# State Rates- HCAHPS

Based on Survey of Patients' Hospital Experiences (HCAHPS) – State Average

Percent of patients who reported that they "Always" received help as soon as they wanted.

57%

# State Rates- HCAHPS

Based on Survey of Patients' Hospital Experiences (HCAHPS) – State Average

Percent of patients who reported that their pain was "Always" well controlled.



65%

# State Rates- HCAHPS

Based on Survey of Patients' Hospital Experiences (HCAHPS) – State Average

Percent of patients who reported that staff "Always" explained about medicines before giving it to them.

57%

# State Rates- HCAHPS

Based on Survey of Patients' Hospital Experiences (HCAHPS) – State Average

Percent of patients who reported that their room and bathroom were "Always" clean.



67%

# State Rates- HCAHPS

Based on Survey of Patients' Hospital Experiences (HCAHPS) – State Average

Percent of patients who reported that the area around their room was "Always" quiet at night.

49%

# State Rates- HCAHPS

Based on Survey of Patients' Hospital Experiences (HCAHPS) – State Average

Percent of patients who reported that YES, they were given information about what to do during their recovery at home.

81%



# State Rates- HCAHPS

Based on Survey of Patients' Hospital Experiences (HCAHPS) – State Average

Percent of patients who gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest).



60%

# State Rates- HCAHPS

Based on Survey of Patients' Hospital Experiences (HCAHPS) – State Average

Percent of patients who reported YES,they would definitely recommend the hospital.



64%